

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of	
Bengt Engstrom et al.	Group Art Unit: 2173
Application No.: 09/718,385) Examiner: Cao H Nguyen
Filed: November 24, 2000) Confirmation No.: 3753
For: INFORMATION SUPPORT SYSTEM)))

PETITION UNDER 37 C.F.R. § 1.181(a) REQUESTING WITHDRAWAL OF THE HOLDING OF ABANDONMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

By way of this Petition, Applicants respectfully request withdrawal of the holding of abandonment in connection with the above-identified application. The facts in support of this Petition are set forth below.

During a recent search of the Private PAIRS to ascertain the status of the above-identified application, it was discovered that a Notice of Allowance was apparently mailed on March 18, 2004. However, that Notice of Allowance was never received in the undersigned's office. Although a formal Notice of Abandonment has not yet been issued in connection with this application, it is expected that the application is considered abandoned since the three month period for submitting the Issue Fee has passed. Applicants are thus requesting withdrawal of the holding of abandonment.

The undersigned has reviewed the file jacket for this application and there is no Notice of Allowance in the file. In addition, the undersigned has checked the

firm's docket records for June 18, 2004, the three month date for which the Issue Fee would have been docketed had the Notice of Allowance mailed on March 18, 2004 been received, and there is no entry for this application.

Accompanying this Petition is a copy of the firm's docket record for June 18, 2004. The docket record is a copy of the docket record that was printed on June 18, 2004. A review of the docket record confirms that in fact there is no entry for this application. To maintain client confidences and avoid the disclosure of confidential information, certain information has been deleted from the accompanying copy of the firm's docket record for June 18, 2004. However, sufficient information has been retained on the docket record to permit independent confirmation that an entry for this application file does not exist.

For informational purposes, the column designated "REFERENCE #" on the docket record refers to the nine digit attorney docket number assigned by the firm to a particular matter. The last three digits of the attorney docket number have been retained to permit confirmation that the docket record lacks an entry for this application -- the attorney docket number for the present application is 024944-123. The column designated "REG/SERIAL #" on the docket record refers to the registration number or serial number assigned to a particular matter. Once again, the last several digits of the registration/serial number have been retained to permit confirmation that the docket record lacks an entry for this application.

In light of the foregoing, withdrawal of the holding of abandonment and issuance of a new Notice of Allowance are respectfully requested.

Should any questions arise in connection with this matter, the undersigned respectfully requests that he be contacted at the number indicated below.

Respectfully submitted,

BURNS, DOANE, SWECKER & MATHIS, L.L.P.

Date: <u>October 6, 2004</u>

Matthew L. Schneider Registration No. 32,814

P.O. Box 1404 Alexandria, Virginia 22313-1404 (703) 836-6620

Global Docket

****Reminders have been suppressed****

From: 6/18/2004 Through: .6/22/2004



Printed: 6/18/2004

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18 Fri	SC - Status Check	0	None	opposition filed				GAH/FWH/
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18 Fri	File Application	0	None F1	LE BY THIS DATE F	FILE BY THIS DATE PER CLIENT INSTRUCTIONS		(ns)	RSS/NEW/
18 Fri	Suggest Use Commence	. 0	None	-042			(MX) \$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	WCRVBPL/
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18 Fri	SC- File Prior. Doc	0	None	-618		1	(US) 1 1 1 3 2 3	NHS//
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18 Fri	Notice of Appeal	0	3 Ext/	3 Ext/1 Mnth	-003		(dr)	193	PNM/WLW/EME
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19 Sat	Issue Fee Due	0	None		-046		2	(US)	WCR//
19 Sat	Publication Fee Due	0	None	J	-046		0)	(NS) (SU)	, WCR//
19 Sat	Response to OA	0	3 Ext/1 Mnth	Inth	-301			(US)	EJG/GFL/WH
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19 Sat	SC - Missing Parts	0	None	ı	-078		(J)	(US)	//PNM
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